

Gravesham Community Leisure Ltd

Privacy Policy

Information that we collect from you

When you visit our website or complete our enquiry or application forms you will be asked to provide certain information about yourself including name and contact details. We may also collect information about your usage of our website as well as information about you from emails or letters you send us.

Use of your information

Your information will enable us to contact you to provide the information you have requested. We may also use and analyse the information we collect so that we can administer, support, improve, and develop our services.

The information you provide us will be held on our computers in the UK and may be accessed by or given to our staff and third parties who act on our behalf for the sole purpose of providing the services.

If you have given your explicit consent, we may use your information to contact you by post, telephone, email, or text message for your views on our services; to notify you of important changes or developments to the site and our services; and to let you know about other products and services which we offer which may be interest to you. You may withdraw your consent at any time by contacting us.

If you have given your explicit consent, we may allow carefully selected third parties to contact you occasionally by email about products or services which may be of interest to you. You may withdraw your consent at any time by contacting us.

We may also pass aggregated information on the usage of our site to third parties for analysis purposes, but this will not include information that can be used to identify you.

We may from time to time use software to assess your potential preferences so that we can be sure our marketing is relevant to you. If you would prefer to not be included in our marketing, please let us know by emailing "info@gcll.co.uk" with "UNSUBSCRIBE" in the subject line.

Unless required to do so by law we will not otherwise share, sell, or distribute any of the information you provide to us without your explicit consent.

Security and data retention

We employ industry standard security measures to protect your information from, unauthorised access; unlawful processing; accidental loss, destruction, or damage. We will retain your information for a reasonable period or as long as the law requires.

Access and updating

You are entitled to see all the information held about you, and you may request changes to ensure the information is accurate, up to date, and relevant.

Outline Administration, Gravesham Community Leisure Limited, Head Office, Cascades Leisure Centre, Thong Lane, Gravesend, Kent DA12 4LG

outline@gcll.co.uk

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